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Message from the Program Chair

It is my pleasure to welcome you to the 6th International Conference on Information Systems, Management and Technology (ICISTM 2012).

The proceedings of the 6th International Conference on Information Systems, Management and Technology contain 38 peer-reviewed papers that were selected for presentation at the conference. These papers were selected after a rigorous peer-review of 85 submissions, which originated from 28 countries, primarily India, the USA, Italy, Nigeria, Germany and France, in response to the call for papers.

An exceptional international multidisciplinary team of 11 scientists and academicians from six countries including the USA, Canada, Italy, Germany, India and Greece served as Co-chairs for the six tracks: (1) Information Systems, (2) Information Technology, (3) Information Management, (4) Business Intelligence, (5) Applications, and (6) Management Science and Education. The conference also featured a workshop on Program Protection and Reverse Engineering (PPREW), which was ably led by two Workshop Co-chairs from the USA. A team of nine Publicity Co-chairs, two Tutorials Co-chairs, and the Publications chair assisted the Track Chairs and the Program Chair in the review process and the organization of the program.

The Track Co-chairs, Workshop Co-chairs and the Program Chair established an international Program Committee consisting of 118 members from 17 countries (primarily from the USA, Canada, Italy, India, Germany and Greece) to assist in the review process. Eight external reviewers also assisted this team. The Track Chairs and the Program Chair made paper assignments to the Program Committee members so that the focus of each paper matched its reviewer's expertise. A total of 237 reviews and reviewer ratings were obtained for the submitted papers. Each reviewer's rating was weighted by his or her confidence in the domain area. The Track Chairs, in coordination with the Program Chair, made the final selection of the accepted papers. The peer-reviewed papers were accepted into two categories: regular papers (up to 12 pages) and short papers (up to six pages).

In addition, the proceedings also have six position papers invited from selected Program Committee members. These papers are in extended abstract format and discuss an expert's opinion on the recent advancements in an area of interest to the conference. The position papers were not peer-reviewed and appear in a separate section in the proceedings.

The proceedings are published in Springer's *Communications in Computer and Information Science (CCIS)* series, and the papers have been reviewed by Springer's editorial team for final publication in this volume. The publication of the proceedings in the CCIS series offers a uniquely formulated and widely available medium for the dissemination of the selected papers.

The conference was a result of a harmonized effort between several people. I would like to thank all these people, as their contributions to the conference organization and proceedings have been invaluable. The General Chairs, Sartaj Sahni, Renaud Cornuemieux and D. P. Goyal, offered their perpetual guidance throughout the process. This conference is a result of their enthusiastic vision and unwavering commitment to the conference. The expertise, leadership and responsiveness offered by our exceptional team of Track Chairs was crucial for the peer-review of the conference papers and, thus, for the final product that is included in this volume. The Publicity Chairs and the Tutorials Chair did a remarkable job in circulating the conference information and generating interest in the project.

I would like to issue a special thanks to our Publications Chair, Pradeep Chowriappa, for the timely and effective preparation of the proceedings, which involved the rigorous task of carefully checking each accepted paper and ensuring compliance with the Springer LNCS/CCIS standards. Alfred Hofmann and Leonie Kunz from Springer and their editorial team skillfully assisted us with the compilation of these proceedings. The organizing team at Grenoble Ecole de Management (Grenoble EM), especially Mark Thomas, Aurore Besson and Thomas Vignoud, deserve sincere appreciation. Grenoble EM provided the venue and made local arrangements for the conference. Finally, I would like to thank the authors and the Program Committee for making this year's program particularly notable and uniquely multidisciplinary.

March 2012

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