## **Lecture Notes in Computer Science**

13975

Founding Editors Gerhard Goos

Juris Hartmanis

### **Editorial Board Members**

Elisa Bertino, *Purdue University, West Lafayette, IN, USA*Wen Gao, *Peking University, Beijing, China*Bernhard Steffen , *TU Dortmund University, Dortmund, Germany*Moti Yung , *Columbia University, New York, NY, USA* 

The series Lecture Notes in Computer Science (LNCS), including its subseries Lecture Notes in Artificial Intelligence (LNAI) and Lecture Notes in Bioinformatics (LNBI), has established itself as a medium for the publication of new developments in computer science and information technology research, teaching, and education.

LNCS enjoys close cooperation with the computer science R & D community, the series counts many renowned academics among its volume editors and paper authors, and collaborates with prestigious societies. Its mission is to serve this international community by providing an invaluable service, mainly focused on the publication of conference and workshop proceedings and postproceedings. LNCS commenced publication in 1973.

Alessio Ferrari · Birgit Penzenstadler Editors

# Requirements Engineering: Foundation for Software Quality

29th International Working Conference, REFSQ 2023 Barcelona, Spain, April 17–20, 2023 Proceedings



Editors
Alessio Ferrari
CNR ISTI
Pisa, Italy

Birgit Penzenstadler (D)
Chalmers Tekniska Högskola
Gothenburg, Sweden

ISSN 0302-9743 ISSN 1611-3349 (electronic) Lecture Notes in Computer Science ISBN 978-3-031-29785-4 ISBN 978-3-031-29786-1 (eBook) https://doi.org/10.1007/978-3-031-29786-1

© The Editor(s) (if applicable) and The Author(s), under exclusive license to Springer Nature Switzerland AG 2023

This work is subject to copyright. All rights are reserved by the Publisher, whether the whole or part of the material is concerned, specifically the rights of translation, reprinting, reuse of illustrations, recitation, broadcasting, reproduction on microfilms or in any other physical way, and transmission or information storage and retrieval, electronic adaptation, computer software, or by similar or dissimilar methodology now known or hereafter developed.

The use of general descriptive names, registered names, trademarks, service marks, etc. in this publication does not imply, even in the absence of a specific statement, that such names are exempt from the relevant protective laws and regulations and therefore free for general use.

The publisher, the authors, and the editors are safe to assume that the advice and information in this book are believed to be true and accurate at the date of publication. Neither the publisher nor the authors or the editors give a warranty, expressed or implied, with respect to the material contained herein or for any errors or omissions that may have been made. The publisher remains neutral with regard to jurisdictional claims in published maps and institutional affiliations.

This Springer imprint is published by the registered company Springer Nature Switzerland AG The registered company address is: Gewerbestrasse 11, 6330 Cham, Switzerland

#### **Preface**

This volume contains the papers presented at REFSQ 2023, the 29th International Working Conference on Requirements Engineering: Foundation for Software Quality, held on April 17–20, 2023 in Barcelona, Spain. We are very happy to report that submission numbers have gone up significantly and we are excited to host another in-person conference after a successful edition in Birmingham, UK, this past year. The REFSQ series was established in 1994, at first as a workshop series, and since 2010 in the "working conference" format, with ample time for presentations and substantial discussions of each contribution. It is often considered among the major international scientific events in Requirements Engineering, and the only one to be permanently located in Europe, with a special connection to European industry and academia. The need for ever-increasing levels of quality in requirements has not diminished in the 29 years since the first REFSQ; on the contrary, requirements are pervasive in the design, implementation, and operation of software systems and related services that impact the lives of billions. The special theme for REFSO 2023 was "Human Values in Requirements Engineering". Requirements Engineering (RE) is at the boundary of humans and technology, and values play a crucial role in the interplay between developers, users and systems. When developing technology, we get to be cognizant of how our values inform our designs, because we unconsciously embed them into our systems. In addition, we need to carefully consider possible conflicts between human values and business values. The theme of this year thus aimed to foster discussion around the following questions:

- How do we take care of human values in RE?
- How do we ensure that the systems we design incorporate the values we want them to stand for?
- How do we validate and measure values?
- How do we make sure that systems serve the human as opposed to having the human adapt to them?
- How much do developer habits and characteristics influence their designs?
- What is the interplay between developer and stakeholder values?
- What is the interplay between human values and business values?

We were very happy to observe that the challenge was promptly taken up by the research community, with many submissions focusing on exactly those issues. Several of those contributions were accepted for presentation at the conference, and are now part of this volume. In response to the Call for Papers, we received 84 abstracts, which resulted in 78 full papers, which were single-blind reviewed by three program committee members, extensively discussed among the reviewers, and then brought for additional discussion if needed and a final decision at the plenary program committee meeting that was held (online) on January 17 and 18, 2023. Nine papers for which no consensus had been reached were discussed in special depth, and all of them were accepted on the condition that certain improvements be made (those underwent an additional check by a PC member before final acceptance). Overall, 25 papers were finally accepted for

publication, and are now collected in this volume. In particular, based on paper category, the acceptance ratios are as follows:

- Scientific Evaluation (17 pages): 20 submissions, 7 accepted (35%)
- Technical Design (17 pages): 22 submissions, 5 accepted (23%)
- Experience report papers (14 pages): 14 submissions, 5 accepted (36%)
- Vision (10 pages): 3 submissions, 2 accepted (67%)
- Research Preview (10 pages): 14 submissions, 6 accepted (43%)

The acceptance rate of full contributions was thus 29% (12/42). As in previous years, the conference was organized as a three-day symposium (Tuesday to Thursday), with one day devoted to industrial presentations (in a single track), and two days of academic presentations (in two parallel tracks). In addition to paper presentations and related discussions, the program included two keynote talks by Barbara Paech and Klaas-Jan Stol; a Poster & Tools session organised by Sallam Abualhaija and Oliver Karras; a Journal Early-Feedback track, organized by Paola Spoletini and Daniel Amyot; and awards to recognize the best contributions in various categories. On the Monday before the conference, four co-located events were held:

- NLP4RE: 6th Workshop on Natural Language Processing for Requirements Engineering, organized by Sallam Abualhaija, Andreas Vogelsang and Gouri Deshpande;
- RE4AI: 4th International Workshop on Requirements Engineering for Artificial Intelligence, organized by Renata Guizzardi, Jennifer Horkoff, Anna Perini and Angelo Susi;
- ViVA RE!: 1st Workshop on Virtues and Values in Requirements Engineering, organized by Alexander Rachmann and Jens Gulden;
- REFrame: 1st Workshop on Requirements Engineering Frameworks, organized by Andrea Wohlgemuth, Anne Hess and Samuel Fricker;
- REFSQ Doctoral Symposium, organized by Fabiano Dalpiaz and Ana Moreira.

The proceedings of the co-located events and the Poster & Tools track are published in a separate volume via CEUR. We would like to thank all members of the Requirements Engineering community who prepared a contribution for REFSQ 2023: there would be no progress in our discipline without the talent, intelligence and effort that so many brilliant researchers dedicated to the field. We would also like to thank members of the Program Committee and additional reviewers for their invaluable contribution to the selection process. Special thanks are due to all the colleagues that served in various distinguished roles in the organization of REFSQ 2023; your help in assembling a rich program has been invaluable:

- The REFSQ Steering Committee has provided excellent support and guidance throughout the process;
- The previous PC chairs, who happily shared their experiences;
- The Local Organizers Carles Farré and Carme Quer;
- The Steering Committee Chair Anna Perini and Vice-Chair Fabiano Dalpiaz, and
- The head of the Background Organization, Xavier Franch, for making our regular organizational meetings so enjoyable that we almost looked forward to each subsequent one with pleasurable anticipation.

Last but not least, we would like to thank you, the reader. You are the reason for this volume to exist. We hope you will find its contents interesting, useful, stimulating and inspirational.

February 2023

Alessio Ferrari Birgit Penzenstadler

## **Organization**

### **Program Committee Chairs**

Alessio Ferrari Consiglio Nazionale delle Ricerche, Italy Birgit Penzenstadler Chalmers Tekniska Högskola, Sweden and

Lappeenranta University of Technology,

Finland

#### **Local Organization Chairs**

Carles Farré Universitat Politècnica de Catalunya, Spain Carme Quer Universitat Politècnica de Catalunya, Spain

#### **Industry Track Chairs**

Joan Antoni Pastor Universitat Politècnica de Catalunya, Spain Krzysztof Wnuk Blekinge Institute of Technology, Sweden

## **Workshop Chairs**

Irit Hadar University of Haifa, Israel

Shola Oyedeji Lappeenranta University of Technology, Finland

## **Journal Early Feedback Chairs**

Paola Spoletini Kennesaw State University, USA Daniel Amyot University of Ottawa, Canada

#### **Posters and Tools Chairs**

Sallam Abualhaija University of Luxembourg, Luxembourg
Oliver Karras Leibniz Information Centre for Science and

Technology, Germany

#### Organization

х

#### **Doctoral Symposium Chairs**

Fabiano Dalpiaz Utrecht University, The Netherlands

Ana Moreira NOVA University of Lisbon and NOVA LINCS,

Portugal

#### **Most Influential Paper Chair**

Martin Glinz University of Zurich, Switzerland

## **Social Media and Publicity Chairs**

Muhammad Abbas RISE Research Institutes of Sweden AB, Sweden

Quim Motger Universitat Politècnica de Catalunya, Spain

Web Chair

Quim Motger Universitat Politècnica de Catalunya, Spain

#### **Student Volunteer Chair**

Claudia Ayala Universitat Politècnica de Catalunya, Spain

## **Proceedings Chair**

Giorgio O. Spagnolo Consiglio Nazionale delle Ricerche, Italy

## **Local Organization Members**

Dolors Costal Universitat Politècnica de Catalunya, Spain Cristina Gómez Universitat Politècnica de Catalunya, Spain Rediana Koçi Universitat Politècnica de Catalunya, Spain

#### **REFSQ Series Organization**

#### **Steering Committee**

Anna Perini (Chair)
Fondazione Bruno Kessler, Italy
Fabiano Dalpiaz (Vice-chair)
University of Utrecht, The Netherlands
Xavier Franch (Chair of BO)
Universitat Politècnica de Catalunya, Spain
Consiglio Nazionale delle Ricerche, Italy
Birgit Penzenstadler
Chalmers Tekniska Högskola, Sweden and

Lappeenranta University of Technology,

Finland

Paola Spoletini Kennesaw State University, USA Nazim Madhavji Western University, Canada

Michael Goedicke University of Duisburg-Essen, Germany

Vincenzo Gervasi University of Pisa, Italy

Andrea Vogelsang University of Cologne, Germany

Klaus Pohl University of Duisburg-Essen, Germany
Eric Knauss Chalmers Tekniska Högskola, Sweden
Daniel Méndez Fernández Blekinge Institute of Technology, Sweden
Ana Moreira NOVA University of Lisbon and NOVA LINCS,

Portugal

#### **Background Organization**

Xavier Franch (Chair)Universitat Politècnica de Catalunya, SpainCarme QuerUniversitat Politècnica de Catalunya, SpainQuim MotgerUniversitat Politècnica de Catalunya, Spain

## **Program Committee**

Sallam Abualhaija University of Luxembourg, Luxembourg
Carina Alves Universidade Federal de Pernambuco, Brazil

Daniel Amyot
University of Ottawa, Canada
Chetan Arora
Deakin University, Australia
Fatma Başak Aydemir
Boğaziçi University, Turkey
Nelly Bencomo
Durham University, UK
University of Waterloo, Canada
Stefanie Betz
Furtwangen University, Germany
Travis Breaux
Carnegie Mellon University

Travis Breaux
Carnegie Mellon University, USA
Sjaak Brinkkemper
Utrecht University, The Netherlands

Nelly Condori-Fernández Universidad de Santiago de Compostela, Spain

Fabiano Dalpiaz Utrecht University, The Netherlands Maya Daneva University of Twente, The Netherlands

Joerg Doerr Fraunhofer, Germany

Xavier Franch UPC, Spain

Samuel A. Fricker FHNW, Switzerland

Davide Fucci University of Hamburg, Germany
Matthias Galster University of Canterbury, New Zealand

Vincenzo Gervasi University of Pisa, Italy

Martin Glinz University of Zurich, Switzerland Michael Goedicke Univ. Duisburg-Essen, Germany Eduard C. Groen Fraunhofer IESE, Germany

Paul Grünbacher Johannes Kepler University Linz, Austria
Renata Guizzardi University of Twente, The Netherlands
Andrea Herrmann Free Software Engineering Trainer, Germany

Anne Hess Fraunhofer, Germany

Jennifer Horkoff Chalmers University of Technology and

University of Gothenburg, Sweden

Erik Kamsties University of Applied Sciences and Arts

Dortmund, Germany

Eric Knauss Chalmers University of Technology and

University of Gothenburg, Sweden

Sylwia Kopczyńska Poznan University of Technology, Poland

Kim Lauenroth adesso AG, Germany

Emmanuel Letier University College London, UK Grischa Liebel Reykjavik University, Iceland

Nazim Madhavji University of Western Ontario, Canada Daniel Méndez Fernández Blekinge Institute of Technology, Sweden

Luisa Mich University of Trento, Italy

Lloyd Montgomery
Gunter Mussbacher
John Mylopoulos
Nan Niu
McGill University, Canada
University of Ottawa, Canada
University of Cincinnati, USA
University of Bergen, Norway

Shola Oyedeji LUT University, Finland

Barbara Paech Universität Heidelberg, Germany
Elda Paja IT University of Copenhagen, Denmark
Liliana Pasquale University College Dublin, Ireland

Oscar Pastor Universidad Politécnica de Valencia, Spain

Anna Perini Fondazione Bruno Kessler, Italy

Bjorn Regnell Lund University, Sweden

Marcela Ruiz Zurich University of Applied Sciences,

Switzerland

Mehrdad Sabetzadeh University of Ottawa, Canada Klaus Schmid University of Hildesheim, Germany Kurt Schneider Leibniz Universität Hannover, Germany

Laura Semini University of Pisa, Italy Norbert Seyff FHNW, Switzerland

Paola Spoletini Kennesaw State University, USA

Jan-Philipp Steghöfer XITASO GmbH IT & Software Solutions,

Germany

Angelo Susi Fondazione Bruno Kessler, Italy Colin C. Venters University of Huddersfield, UK

Michael Vierhauser Johannes Kepler University Linz, Austria

Andreas Vogelsang University of Cologne, Germany Liping Zhao University of Manchester, UK Didar Zowghi CSIRO's Data61, Australia

#### **Additional Reviewers**

Anders, Michael Passaro, Lucia
Fotouhi, Sara Patkar, Nitish
Heyn, Hans-Martin Radeck, Leon
Jeswein, Thomas Ramautar, Vijanti
Koch, Matthias Rohmann, Astrid
Ly, Delina Samin, Huma

Molenaar, Sabine Scherr, Simon André Oriol Hilari, Marc van Dijk, Friso

## **Supporting Institutions, Companies and Groups**











## **Contents**

## **Requirements Communication and Conceptualization**

Requirements Engineering Issues Experienced by Software Practitioners:	
A Study on Stack Exchange	3
Galdir Reges, Rita S. P. Maciel, Manoel Mendonça, and Rodrigo Spínola	
Oddar Reges, Rad 5. 1. Macret, Manoer mendonga, and Roungo Spinota	
An Empirical Study of the Intuitive Understanding of a Formal Pattern	
Language	21
Elisabeth Henkel, Nico Hauff, Lukas Eber, Vincent Langenfeld,	
and Andreas Podelski	
Supporting Shared Understanding in Asynchronous Communication	
Contexts	39
Lukas Nagel, Oliver Karras, Seyed Mahdi Amiri, and Kurt Schneider	
Bringing Stakeholders Along for the Ride: Towards Supporting <i>Intentional</i>	
Decisions in Software Evolution	56
Alicia M. Grubb and Paola Spoletini	
Understanding the Role of Human-Related Factors in Security	
Requirements Elicitation	65
Sanaa Alwidian and Jason Jaskolka	
Scope Determined (D) and Scope Determining (G) Requirements: A New Categorization of Functional Requirements	75
Daniel M. Berry, Márcia Lucena, Victoria Sakhnini, and Abhishek Dhakla	13
Bunct H. Berry, Hareta Bucetta, Weloria Sammin, ana Homshek Bhaka	
NLP and Machine Learning for AI	
Will Control of Control	
Using Language Models for Enhancing the Completeness of Natural-Language Requirements	87
Dipeeka Luitel, Shabnam Hassani, and Mehrdad Sabetzadeh	07
2 ip cont. Zintet, zitatiwin 11assani, ana 11cin aaa zacettaani	
Requirement or Not, That is the Question: A Case from the Railway Industry	105
Sarmad Bashir, Muhammad Abbas, Mehrdad Saadatmand,	
Eduard Paul Enoiu, Markus Bohlin, and Pernilla Lindberg	

Summarization of Elicitation Conversations to Locate	
Requirements-Relevant Information  Tjerk Spijkman, Xavier de Bondt, Fabiano Dalpiaz, and Sjaak Brinkkemper	122
Ontology-Based Automatic Reasoning and NLP for Tracing Software Requirements into Models with the OntoTrace Tool  David Mosquera, Marcela Ruiz, Oscar Pastor, and Jürgen Spielberger	140
Requirements Classification Using FastText and BETO in Spanish  Documents  María-Isabel Limaylla-Lunarejo, Nelly Condori-Fernandez, and Miguel R. Luaces	159
RE for Artificial Intelligence	
Exploring Requirements for Software that Learns: A Research Preview  Marie Farrell, Anastasia Mavridou, and Johann Schumann	179
Requirements Engineering for Automotive Perception Systems:  An Interview Study  Khan Mohammad Habibullah, Hans-Martin Heyn, Gregory Gay,  Jennifer Horkoff, Eric Knauss, Markus Borg, Alessia Knauss,  Håkan Sivencrona, and Jing Li	189
An Investigation of Challenges Encountered When Specifying Training Data and Runtime Monitors for Safety Critical ML Applications  Hans-Martin Heyn, Eric Knauss, Iswarya Malleswaran, and Shruthi Dinakaran	206
A Requirements Engineering Perspective to AI-Based Systems  Development: A Vision Paper  Xavier Franch, Andreas Jedlitschka, and Silverio Martínez-Fernández	223
Out-of-Distribution Detection as Support for Autonomous Driving Safety Lifecycle  Jens Henriksson, Stig Ursing, Murat Erdogan, Fredrik Warg, Anders Thorsén, Johan Jaxing, Ola Örsmark, and Mathias Örtenberg Toftås	233
Crowd RE	
Automatically Classifying Kano Model Factors in App Reviews	245

Contents	xvii
Data-Driven Persona Creation, Validation, and Evolution	262
Towards a Cross-Country Analysis of Software-Related Tweets	272
Integrating Implicit Feedback into Crowd Requirements Engineering – A Research Preview	283
RE in Practice	
Authoring, Analyzing, and Monitoring Requirements for a Lift-Plus-Cruise Aircraft	295
Knowns and Unknowns: An Experience Report on Discovering Tacit Knowledge of Maritime Surveyors	309
Feel It, Code It: Emotional Goal Modelling for Gender-Inclusive Design  Diane Hassett, Amel Bennaceur, and Bashar Nuseibeh	324
A Product Owner's Navigation in Power Imbalance Between Business and IT: An Experience Report	337
Eliciting Security Requirements – An Experience Report	351
Author Index	367