

Article

# Consumers' Perception and Willingness to Pay for Eco-Labeled Seafood in Italian Hypermarkets

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**Abstract:** The aim of this paper is to discuss eco-labels for fish products, which are a useful tool to improve both seafood markets and strategies for sustainability management. In this study, 560 consumer-surveys were conducted in selected towns in northern and southern Italy. Both probit and linear regression modeling were used to measure consumers' perception and willingness to pay for anchovy eco-labels. Italian hypermarket consumers demonstrated attention to environmental features as well as to eco-products, at times, independent of income. The results of this study show that willingness to pay relates to gender, family situation, mass communication, environmental features, angler community, and store, along with information from eco-labels. Specifically, females appeared highly responsive to seafood eco-labels, and their preferences were informed by environmental aspects along with a strong intrinsic motivation to protect marine habitats. According to our analysis, seafood eco-labels could increase the consumers' willingness to pay between 16%–24% more for the product. Given that consumers' willingness to pay can reveal a new form of an "ecosystem approach to fishery management", there is a high chance that premium prices could become a tool for sustainable resource management.

**Keywords:** awareness; price premium; European anchovy; Mediterranean Sea

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## 1. Introduction

An environmentally friendly approach to seafood consumption is becoming an important factor for the sustainable management of fishery resources [1,2]. Seafood eco-labels are relatively new, first introduced in the early 1990s as the 'Dolphin-Safe' label in the United States. These labels have continued to evolve and now include several different international 'sustainable' certifications. This approach has been based on three key principles consistent with the United Nations Food and Agriculture Organization Code of Conduct, which includes: (a) Fish stocks must be sustainable; (b) environmental impacts must be minimized; and (c) management practices must be effective [3]. In general, eco-labels are granted by non-governmental organizations (NGOs) like the Marine

Stewardship Council (MSC) and Friend of the Sea, all aiming to provide sufficient reassurance to consumers regarding the sustainability of the fishery from which the products originated. Notably, producers have a role to play, especially in increasing the information provided to consumers with regards to the environmental impacts of the fishing methods employed. While various types of eco-labels can influence fishery governance and management over time, both consumers and retailers have to sustain the demand for eco-labels [4].

Strongly favoring the development of eco-friendly seafood, the European Commission (EC) supports both sustainable consumption and production to maximize market potential [5]. However, consumer willingness may not directly translate into consumer behavior, given the multiple barriers to sustainable consumption, including availability, affordability, convenience, product performance, conflicting priorities, skepticism, and force of habit [6,7]. Consumer behavior may be primarily influenced by quantifiable perceptions of environmental information on the label, not by intrinsic environmental concerns [1,5,8]. Jonell et al. [9] recently highlighted that an emotional component in consumer's decision-making, together with their knowledge of seafood eco-labels, could influence their consumption of sustainable fish products. Understanding the importance of eco-labels has often been difficult for consumers [6,10]. In fact, health and food safety concerns are generally their sole reasons for purchasing eco-labeled products [1,5,11]. Moreover, consumers who were likely to choose eco-labeled fishery products have been shown to have a greater consumption of seafood products, especially those that are fresh/wild-caught [12–16]. While consumer preferences can vary among species, an eco-label alone may be insufficient to attract consumers to those of less well-known species [13,17].

To date, there appears to be no study that has evaluated consumers' response to eco-labeled pelagic seafood products in a typical Italian hyper/supermarket. The nearest publication we found in Europe was one that explored whether eco-labels of fish products determined a price premium at a UK supermarket, in which an MSC ecolabel was among those compared [3]. Additionally, the availability of information about seafood products could support consumers in their decision-making process and consequently encourage them to pay a price premium. Typically, such information, including the name of the species and their biological features, the origin, the brand, and the fishing method, as well as the management measures and governance systems, can be considered as useful in implementing sustainable exploitation [18]. Therefore, the specific objective of the current study is to evaluate consumers' responsiveness to a proposed eco-labeled pelagic seafood product in Italian hypermarkets. A number of strategies for improving the seafood market, as well as the sustainable management of fishery resources, will be considered.

## 2. Materials and Methods

### 2.1. Survey

The survey conducted assessed consumer awareness and willingness to pay (WTP) for the European anchovy (*Engraulis encrasicolus*; Linnaeus, 1758), proposing two different eco-labels. The first one involved fish caught using gear with a low impact on habitats (LIH). The second one involved fish caught in unpolluted areas, which are therefore seen as certified 'blue' fishing grounds (BFG). The European anchovy is among the most valuable pelagic fish species found across the Mediterranean Sea. Although fishing activities have remained stable overall, fluctuation of this pelagic fish in landing numbers and biomass still shows some alarming signs [19].

The survey considered a non-probabilistic quota sampling of AUCHAN S.p.A. consumers, interviewed face to face by questionnaire. The locations of the survey were fish counters in AUCHAN S.p.A. stores; one in Palermo (Sicily, south of Italy) and the other in Milano (north of Italy). The locations were chosen, not only to compare two different socioeconomic regions, but also to offer a heterogeneous yet representative sampling, resembling a published reference [20]. In Milano, the population is characterized by relatively high demographic dynamics with the lowest unemployment rate at a national level and a lack of a strong culture of seafood consumption. Conversely, Palermo has relatively low demographic dynamics, a high unemployment rate, and a rich culinary tradition

of seafood consumption. In this context, a quota sampling of three age groups (18–25 years-old ~10%; 26–65 years-old ~70%; > 65 years-old ~20%), representing the main socio-demographic determinants among Italian consumers [21,22] was considered. A sample size of 550–600 interviews was predefined according to cost efficiency and time effectiveness.

The research employed the questionnaire design proposed by Brécard et al. [23], adapted for the purposes of this survey. In particular, new questions were formulated to assess consumers' WTP for eco-labeled seafood [24–26]. The questionnaire consisted of 35 questions, including the usual sociodemographic variables of gender, age, family and professional situation, place of residence, and monthly-declared income. Respondents expressed their overall fishing knowledge, environmental motivations, intrinsic motivations, qualitative seafood preference, and their WTP for eco-labeled anchovies. It is notable to highlight that only consumers approaching the fish counter to buy seafood were interviewed. Considering the specificity of the issues proposed, the qualitative and quantitative information required, as well as the potential distraction of the persons interviewed, the questionnaire does not include any filter variables. Indeed, there is some evidence that filter questions could discourage the informed interviewee from expressing their true opinion [27]. Table 1 shows a succinct illustration of the questionnaire structure by themes, number of items, questions, and response types.

**Table 1.** Succinct illustration of questionnaire design by theme, items, questions, and response types.

Themes	No. of questions	Question type	Response type
Overall fishing knowledge	9	7 Questions: Dichotomous 2 Questions: Multiple-choice	All closed
Environmental motivations	3	All dichotomous	All closed
Intrinsic motivations	7	4 Questions: Multiple-choice 2 Questions: Dichotomous	6 closed and 1 open
Qualitative seafood preference	4	1 Question: Multiple-choice	1 closed and 3 open
Willingness to pay (WTP) for Eco-labeled anchovy	5	3 Questions: Dichotomous	3 closed and 2 open

Key: Answer type: Open/Closed; Question type: Dichotomous/Multiple-choice.

Prior to this study, the questionnaire was presented to AUCHAN S.p.A. store authorities for approval to ensure that it respected their prescribed customer relations policy. Although the questionnaires would be anonymous, the participants were informed that the data processing would be conducted in accordance with the EC Directive 95/46/CE (24 October, 1995) for the protection, confidentiality, and anonymity of personal data.

The interview was conducted face-to-face with AUCHAN S.p.A. shoppers using a non-probabilistic quota sampling. Trained researchers from the National Research Council of Italy conducted the interviews. The consumers were interviewed individually for approximately 5 minutes. Overall, 560 questionnaires were collected within 4 weeks on the same weekdays.

## 2.2. Data Analysis

Descriptive analysis of the participants' socioeconomic characteristics (gender, age, family situation, income earners, and income) by location (Palermo and Milano) was undertaken and tested by a nonparametric Kolmogorov–Smirnov test (K–S test). Principal component analysis (PCA) [28] was carried out to identify the 'latent' variables influencing consumers' response to eco-labels. To improve the description of the underlying relation between the initial set of variables and the 'latent' variables, the rotation method of Varimax with Kaiser's normalization was applied.

A binary probit model was used to evaluate the responsiveness of consumers to low-impact habitats (LIH) or certified 'blue' fishing grounds (BFG) anchovy eco-labels. The probability model is defined as follows:

$$\Pr(Y = 1 | X = x_i) = (x^T \beta) = \frac{1}{\sqrt{2\pi}} \Phi \int_{-\infty}^{x^T \beta} e^{-z^2} dz \quad (1)$$

where  $Y$  is the binary response variable that take values 0 (when the consumers declare no interest in eco-labelled seafood) and 1 (when the consumers declare interest in eco-labelled seafood);  $\Phi$  is the standard normal cumulative density function,  $\beta$  is a vector of the independent variable coefficient estimates, and  $X$  is a vector of the independent variables.

One model was deliberately given more variables than the others, with the goal of determining whether this would strengthen its power and increase the chance of establishing the statistical significance of the employed variables of interest. Model 1 considered gender, age, income earners, income, family situation, and principal components (means of technical communication (Component 1), attention to fish quality (Component 2), attention to environmental features (Component 3), and means of mass communication (Component 4)), whereas Model 2 considered, not only all of Model 1, but also contaminant limits, store, and the purchase of other eco-label products.

According to the theory, the consumer makes their choice by taking into account their preferences and budget constraints. For this reason, the income variable was introduced as a proxy of budget constraint, and in order to represent the consumer preferences, gender, age, income earners, and family situation variables were used. The first two variables (gender and age) consider the individual dimensions, while the last two variables (income earners and family situation) add family dimensions to the consumer preference model.

To test the robustness of the model, the Akaike information criterion (AIC) was applied.

Furthermore, a linear model relating the response,  $y$ , to several predictors has been used in the following form:

$$Y = \beta_0 + \beta_1 X_1 + \beta_2 X_2 + \dots + \beta_k X_k + \varepsilon \quad (2)$$

where  $Y$  is the continuous response variable,  $\beta$  represents regression coefficients,  $X$  is a vector of the independent variables, and the random variable  $\varepsilon$  is the error term in the model.

The continuous response variables to this model are WTP-LIH and WTP-BFG. A linear regression model approach was then applied in three different contexts, in function of the explanatory variables considered. Model 1 considered the principal components (1–4) in addition to the consumers' responsiveness to LIH and BFG, respectively. Model 2 considered all of Model 1 in addition to gender, age, income earners, income, family situation, and contaminant limits. Model 3 considered all independent variables of Model 2, in addition to the store. This three-model approach allowed for the observation of any significant effects arising from the addition of variables. For any regression model to be considered statistically significant, the p-value must be  $< 0.10$ .

In accordance with our questionnaire design, the independence of the two models (binary probit regression model and linear regression model) was tested by the Heckman specification [29]. For the LIH ecolabel, the correlation coefficient between the two models was close to zero ( $\rho = -0.0957$ ). Likewise, for the BFG ecolabel, the correlation coefficient,  $\rho$ , between the two models was 0.4720. Likelihood-ratio (LR) tests for independent equations ( $\rho = 0$ ) showed that the null hypothesis cannot be rejected (LIH ecolabel  $X^2 = 0.07$ ,  $p$ -value = 0.7858; BFG ecolabel  $X^2 = 2.17$ ,  $p$ -value = 0.1411). Accordingly, selection bias is not a significant issue, both for LIH and BFG eco-labels; therefore, the two models (binary probit regression model and linear regression model) were estimated as separate equations.

### 3. Results

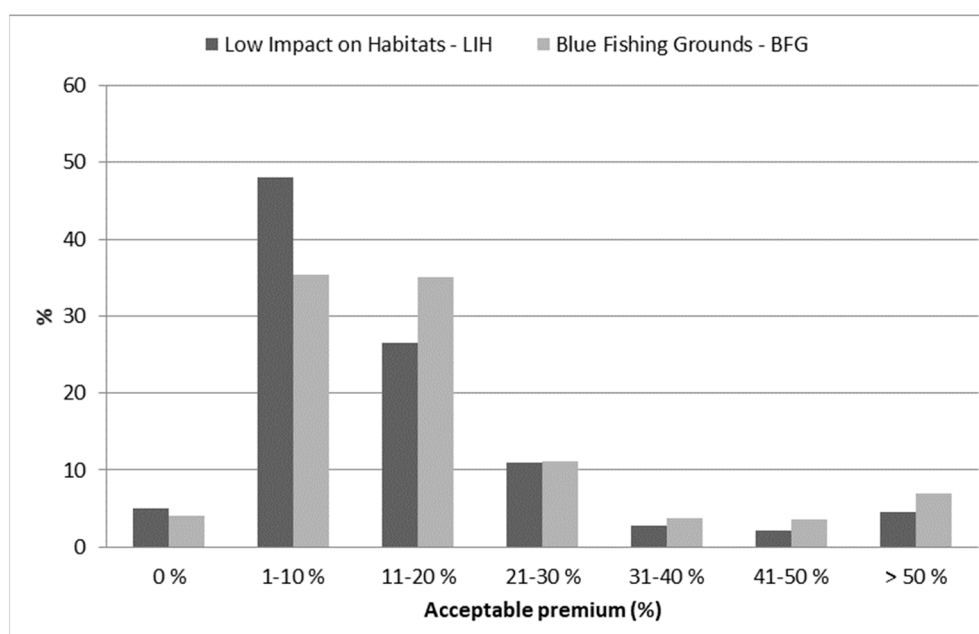
Table 2 shows sample descriptive characteristics of the socio-economic situation (gender, age, income earners, and income) of the two studied locations, which we considered representative of the Italian population [21,22]. A total of 322 and 238 interviews were carried out in Palermo and Milano, respectively. Male respondents participated less frequently in Palermo (46.0%) compared to Milano (50.4%), with a higher number of interviewees in the age classes 46–65 (Palermo = 49.4%; Milano = 41.2%). The income earners were higher in Milano compared to Palermo.

**Table 2.** Sample descriptive characteristics of the socio-economic situation of the two studied locations in Italy.

Variables	Italia	Sample (n = 560)		Palermo (n = 322)	Milano (n = 238)
	% Dis.	Obs.	% Dis.	% Dis.	% Dis.
Gender		560			
Female	51.3% <sup>a</sup>		51.8%	54.0%	49.6%
Male	48.7% <sup>a</sup>		48.2%	46.0%	50.4%
Age (years)		545			
18–25	11.2% <sup>a</sup>		2.1%	2.2%	2.1%
26–45	28.7% <sup>a</sup>		34.2%	28.9%	39.5%
46–65	34.1% <sup>a</sup>		45.3%	49.4%	41.2%
> 65	26% <sup>a</sup>		18.4%	19.6%	17.2%
Income earners		528			
Yes	67% <sup>b</sup>		79.8%	77.6%	82.0%
No	33% <sup>b</sup>		20.2%	22.4%	18.0%
Income (€/month)		341			
< 1000	30.6% <sup>b</sup>		11.6%	14.5%	8.8%
1000–1999	39.1% <sup>b</sup>		58.1%	58.8%	57.4%
2000–3000	12.7% <sup>b</sup>		24.3%	20.9%	27.8%
> 3000	17.6% <sup>b</sup>		5.9%	5.8%	6.0%

Notes: Sources for National data are as follows: <sup>a</sup> Italian National Institute of Statistics (ISTAT); <sup>b</sup> Ministry of Economy and Finances (MEF).

Figure 1 shows the overall consumer response to acceptable price premiums for eco-labeled anchovies of LIH and BFG. About 95% of the respondents were willing to pay a price premium. In particular, approximately 70% of the overall respondents were willing to pay premiums between 1% and 20%. The interviewees' responsiveness to LIH and BFG seems to be somewhat different. In fact, consumers showed an overall higher inclination towards LIH (75%) than BFG (70%), even though the price premium range of 11%–20% was higher for BFG (35%).

**Figure 1.** Overall consumer responses to acceptable price premiums for eco-labeled anchovy of low-impact on habitats (LIH) and 'blue' fishing grounds (BFG).

From Table 3, the rotated component matrix shows significant ( $p < 0.05$ ) factorial weights for consumers' responses. Specific to Component 1, PCA revealed a difference for specialized fishing and scientific magazines, professional publications, campaigns and documents from environmental

NGOs, and initiatives emanating from ministries and/or local authorities. Conversely, television, newspapers, and the internet differed for Component 2, while pollution, climate change, and high catches differed for Component 3. In addition, occupation and belonging to a fisherman's family differed for Component 4. Considering these factorial weights, it is possible to contextualize these 'latent variables' to help form the construct of the main components, which can then be employed in both probit and linear models. Specifically, the main components identified were as follows: No. 1 = Means of technical communication, No. 2 = Means of mass communication, No. 3 = Attention to environmental features, and No. 4 = Angler community.

**Table 3.** Rotated component matrix of weighable factors complementing consumers' responses.

Weighable factors	Component			
	1	2	3	4
Specialized fishing magazines	0.428			
Scientific magazines	0.695			
Publications from professionals	0.773			
Campaigns and documents for environmental non-governmental organizations (NGOs)	0.787			
Initiatives emanating from Ministries and/or Local Bodies	0.768			
Television		0.778		
Daily/Weekly Newspapers		0.785		
Internet		0.444		
Pollution			0.731	
Climate change			0.846	
High catches			0.531	
Angler				0.805
Member of angler family				0.720

Extraction method: Principal component analysis (PCA). Rotation method: Varimax with Kaiser's normalization.

Table 4 shows all variables considered in the analyses as well as their descriptive statistics. Of 12 variables, 4 were continuous (WTP-LIH, WTP-BFG, Age, and Income) and 8 were dummy (LIH, BFG, Gender, Income earners, Family situation, Contaminant limits, Store, and Other eco-products).

**Table 4.** Variables and their descriptive statistics.

QUANTITATIVE VARIABLES			
Variable	Description	Mean	SD
WTP-LIH	Continuous variable to indicate the WTP for product with LIH Label, €/Kg	0.931	1.155
WTP-BFG	Continuous variable to indicate the WTP for product with BFG Label, €/Kg	1.19	1.434
Age	Discrete variable, minimum value 18 years	51.4	15.1
Income	Continuous variable, €/month	1732	657.249
QUALITATIVE VARIABLES			
Variable	Description	Proportion	
LIH	Dummy variable for LIH Label: 1 if present, 0 if not	0.969	
BFG	Dummy variable for BFG Label: 1 if present, 0 if not	0.945	
Gender	Dummy variable for male and female sex: 1 if female, 0 if male	0.521	
Income earners	Dummy variable: 1 if employed, 0 if not	0.794	
Family situation	Dummy variable: 1 if other family situation, 0 if living alone	0.889	
Contaminant limits	Dummy variable to indicate if contaminant limits is known: 1 if so, 0 if not	0.659	
Store	Dummy variable for store city: 1 if Milano, 0 if Palermo.	0.425	
Other eco-products	Dummy variable to indicate if other eco-products are bought: 1 if so, 0 if not	0.43	

Table 5 shows the results of the measurement of consumers' awareness to eco-labels in the models. Models 1-LIH and 2-LIH measured the effect of independent variables on LIH (as dependent variables). Similarly, Models 1-BFG and 2-BFG measured the effect of independent variables on BFG (as dependent variables). The full probability models were defined as follows:

$$\begin{aligned} Pr(LIH = 1 | X = x_i) &= \Phi(\beta_0 + \beta_1 \text{Gender} + \beta_2 \text{Age} + \beta_3 \text{Income earners} + \beta_4 \text{Income} \\ &+ \beta_5 \text{Family situation} + \beta_6 C1 + \beta_7 C2 + \beta_8 C3 + \beta_9 C4 \\ &+ \beta_{10} \text{Contaminant limits} + \beta_{11} \text{Store} + \beta_{12} \text{Other eco products}) \end{aligned} \quad (3)$$

$$\begin{aligned} Pr(BFG = 1 | X = x_i) &= \Phi(\beta_0 + \beta_1 \text{Gender} + \beta_2 \text{Age} + \beta_3 \text{Income earners} + \beta_4 \text{Income} \\ &+ \beta_5 \text{Family situation} + \beta_6 C1 + \beta_7 C2 + \beta_8 C3 + \beta_9 C4 \\ &+ \beta_{10} \text{Contaminant limits} + \beta_{11} \text{Store} + \beta_{12} \text{Other eco products}) \end{aligned} \quad (4)$$

It was found that non-income earners were more sensitive to LIH ( $p < 0.01$ ). Conversely, income and other eco-labeled product purchases influenced BFG ( $p < 0.01$ ). The respondents' attention to environmental features (Component 3) was statistically significant for Model 2-LIH and BFG. The AIC reductions from 142.89 (Model 1-LIH) to 140.96 (Model 2-LIH) and 177.48 (Model 1-BFG) to 155.71 (Model 2-BFG) support the robustness of the models.

**Table 5.** Consumers' awareness of low-impact habitats (LIH) or 'blue' fishing grounds (BFG) anchovy eco-labels.

Variables	LIH		BFG	
	Model 1	Model 2	Model 1	Model 2
Intercept	<b>2.6306***</b> (0.7718)	<b>2.5460***</b> (0.8155)	1.0826 (0.6834)	0.1225 (0.7551)
Gender	-0.1407 (0.2505)	-0.1636 (0.2648)	0.1721 (0.2366)	0.2730 (0.2686)
Age	-0.0091 (0.0080)	-0.0115 (0.0085)	0.0035 (0.0073)	0.0061 (0.0082)
Income earners	<b>-0.7774***</b> (0.4450)	<b>-0.7929***</b> (0.4807)	0.0595 (0.2654)	0.1173 (0.3016)
Income	0.0001 (0.0001)	0.0001 (0.0001)	<b>0.0005***</b> (0.0001)	<b>0.0006***</b> (0.0002)
Family situation	0.2951 (0.3171)	0.3986 (0.3375)	-0.5351 (0.4783)	-0.5039 (0.5256)
Means of technical communication (C1)	0.1148 (0.1737)	0.1063 (0.1793)	-0.0331 (0.0454)	-0.0307 (0.0525)
Means of mass communication (C2)	-0.0597 (0.0763)	-0.0576 (0.0810)	-0.0409 (0.0670)	-0.0729 (0.0750)
Attention to environmental features (C3)	0.1182 (0.0762)	<b>0.1362***</b> (0.0811)	<b>0.1503***</b> (0.0677)	<b>0.1681***</b> (0.07959)
Angler community (C4)	0.0625 (0.1001)	0.0395 (0.1025)	0.0003 (0.0782)	-0.0661 (0.0868)
Contaminant limits		0.0328 (0.2676)		0.3880 (0.2583)
Store		-0.1549 (0.2686)		-0.1186 (0.2811)

Other eco-products		0.3054		<b>0.9843***</b>
		(0.2701)		(0.3375)
Null deviance	135.29	129.71	175.30	164.76
Residual deviance	122.89	114.96	157.48	129.71
AIC	142.89	140.96	177.48	155.71
Pseudo R <sup>2</sup> (McFadden)	0.1987	0.2377	0.2143	0.3006
No of cases	509	453	446	422

Key: C1–C4: Components 1–4; Levels of statistical significance: <0.01 (\*\*\*), <0.05 (\*\*), <0.10 (\*); bolded digits indicate statistically significant values.

Table 6 shows the results of the WTP estimations. Models 1, 2, and 3 WTP-LIH measured the effect of independent variables on “WTP-LIH” (as dependent variable). Similarly, Models 1, 2, and 3 WTP-BFG evaluated the effect of independent variables on “WTP-BFG” (as dependent variable). The full linear models were defined as follows:

$$\begin{aligned}
 WTP - LIH = & (\beta_0 + \beta_1 \text{Gender} + \beta_2 \text{Age} + \beta_3 \text{Income earners} + \beta_4 \text{Income} \\
 & + \beta_5 \text{Family situation} + \beta_6 C1 + \beta_7 C2 + \beta_8 C3 + \beta_9 C4 \\
 & + \beta_{10} \text{Contaminant limits} + \beta_{11} \text{Store} + \beta_{12} \text{Other eco products} \\
 & + \beta_{13} \text{Consumer awareness}) \quad (5)
 \end{aligned}$$

$$\begin{aligned}
 WTP - BFG = & (\beta_0 + \beta_1 \text{Gender} + \beta_2 \text{Age} + \beta_3 \text{Income earners} + \beta_4 \text{Income} \\
 & + \beta_5 \text{Family situation} + \beta_6 C1 + \beta_7 C2 + \beta_8 C3 + \beta_9 C4 \\
 & + \beta_{10} \text{Contaminant limits} + \beta_{11} \text{Store} + \beta_{12} \text{Other eco products} \\
 & + \beta_{13} \text{Consumer awareness}) \quad (6)
 \end{aligned}$$

Overall, the variables of gender, means of mass communication (Component 2), and store appeared consistent with high statistical significance for all models. Income earners was statistically significant only for WTP-LIH Model 2, while family situation was significant in WTP-LIH Model 2 and WTP-BFG Model 2. Attention to environmental features (Component 3) was statistically significant for all WTP-LIH models. Angler community (Component 4) was statistically significant for WTP-LIH Models 1–3 and WTP-BFG Model 2. Consumers’ awareness was statistically significant for WTP-BFG Model 1 and Model 2. Moreover, the model of variables resulted in an increase in explained variance (R-sq-adjusted) in either WTP-LIH or WTP-BFG from 0.0995 up to 0.4635 and 0.0777 up to 0.3753, respectively.

**Table 6.** Willingness to pay (WTP) for low-impact habitats (LIH) or certified ‘blue’ fishing grounds (BFG) anchovy eco-labels.

Variables	WTP-LIH			WTP-BFG		
	Model 1	Model 2	Model 3	Model 1	Model 2	Model 3
Intercept	<b>5.8173***</b> (0.4559)	<b>6.4480***</b> (6.5820)	<b>6.9990***</b> (0.5106)	<b>5.0615***</b> (0.6690)	<b>5.0977***</b> (0.9003)	<b>6.4760***</b> (0.7582)
Gender		<b>0.3606**</b> (0.1771)	<b>0.3297**</b> (0.1371)		<b>0.4738**</b> (0.2295)	<b>0.4620**</b> (0.1908)
Age		0.0006 (0.0056)	−0.0063 (0.0044)		0.0055 (0.0072)	−0.0028 (0.0060)
Income earners		<b>−0.3563*</b> (0.2630)	−0.0034 (0.1723)		−0.3308 (0.2799)	0.0638 (0.2353)
Income		0.0000 (0.0001)	0.0000 (0.0000)		0.0001 (0.0001)	0.0000 (0.0001)
Family situation		<b>−0.6731***</b> (0.2560)	−0.3028 (0.1995)		<b>−0.5164*</b> (0.3138)	−0.2386 (0.2621)
Means of technical communication (C1)	0.0514 (0.0368)	0.0438 (0.0409)	0.0081 (0.0317)	0.0250 (0.0423)	0.0301 (0.0445)	0.0013 (0.0371)



Means of mass communication (C2)	<b>0.2753***</b> (0.0460)	<b>0.2669***</b> (0.0529)	<b>0.1291***</b> (0.0419)	<b>0.2961***</b> (0.0606)	<b>0.3147***</b> (0.0677)	<b>0.1510***</b> (0.0580)
Attention to environmental features (C3)	<b>0.1579***</b> (0.0519)	<b>0.1178*</b> (0.0611)	<b>0.0764*</b> (0.0474)	0.0995 (0.0702)	0.0727 (0.0768)	0.0948 (0.0639)
Angler community (C4)	<b>0.1412***</b> (0.0521)	<b>0.1821***</b> (0.0583)	<b>0.1230***</b> (0.0453)	0.0990 (0.0684)	<b>0.1651**</b> (0.0755)	0.0787 (0.0632)
Contaminant limits		-0.1370 (0.1735)	-0.0880 (0.1343)		-0.0815 (0.2184)	-0.0088 (0.1818)
Store			<b>-2.1060***</b> (0.1371)			<b>-2.1850***</b> (0.1987)
Other eco-products		-0.2582 (0.1639)	0.0210 (0.1281)		-0.3178 (0.2130)	-0.0268 (0.1789)
Consumers' awareness	0.2772 (0.4618)	0.4499 (0.4919)	0.2791 (0.3809)	<b>1.4781**</b> (0.6782)	<b>1.6027**</b> (0.7006)	0.6757 (0.5881)
R-square (Adjusted)	0.0995	0.1041	0.4635	0.0777	0.0963	0.3753
No of cases	454	364	364	350	307	307

Key: C1–C4: Components 1–4; Levels of statistical significance: < 0.01 (\*\*\*), < 0.05 (\*\*), and < 0.10 (\*); bolded digits indicate statistically significant values.

#### 4. Discussion

The consumers that were aware and willing to pay a price premium for anchovy eco-labels were principally female, living alone, informed about environmental issues by means of mass communication, and had a strong intrinsic motivation to protect marine habitats. In particular, income and interest in other eco-label products seemed to influence the consumers' responsiveness to anchovies caught in certified 'blue' fishing grounds, while high-income consumers showed an interest in fish quality and its effects on human health. Other groups that related positively to the willingness to pay for anchovy eco-labels include angler communities as well as those living in coastal areas.

With respect to gender, the results obtained seem consistent with those reported elsewhere, indicating higher WTP for eco-labeled seafood for females [5,23,30–32]. However, males in the United States [30] and China [24,33] have been reported to show increased concern about the environment. In fact, men in France were reported to show more attention to responsible fishing than females [5]. Increased consumer awareness to environmental issues plays a crucial role in defining marketing strategies linked with eco-labeled seafood. In this context, global policies could support sustainable consumption and production as an instrument to maximize potential business [5]. In line with this trend, Italian hypermarket consumers in this study demonstrated a high degree of attention to environmental features as well as to eco-products, at times, independent from income, as has already been observed in several developed economies [6,16]. Despite this, the description given to the two labels—one referred to fish caught using gear with a low impact on habitats (LIH; exclusively related to the protection of commons) and the other referred to fish caught in unpolluted areas, certified 'blue' fishing grounds (BFG; related to both the protection of commons and human health)—appeared to play an important role in the consumers' preferences. In fact, the results suggest that the intrinsic motivation of consumers may be associated with aspects primarily related to BFG rather than to LIH, emphasizing that health and food safety concerns are the principal drivers in the purchasing process [23]. Moreover, consumers' attention to the condition of the product (fresh/frozen) and visual aspects, together with the exploitation level of a given species and the harvesting process (wild vs. farmed), have been deemed useful to determine consumer responsiveness to an eco-labeled seafood product [16,23,34].

While eco-labelled seafood is generally perceived to be in a different category compared to fish products in general, consumers can be considered to possess a species-specific WTP [30,35–37]. Indeed, WTP would differ based on the seafood product, the initial price, the countries, and the

consumers' sociodemographic characteristics [8,16,23–26,30,31,36,38]. Italian hypermarket consumers in this study showed an average WTP for anchovy eco-labels of 19% for WTP-LIH and 24% for WTP-BFG in Palermo and 16% for WTP-LIH and 18% for WTP-BFG in Milan. The greater WTP in Palermo than in Milan was confirmed by the statistical significance of the variable store in Models 3 of the regression analysis (Table 6). These results, in our opinion, may well demonstrate differences in the marine knowledge of consumers in the context of their given cultural and social background. To further support this opinion, the fact that the variable angler community was statistically significant suggests an increased emphasis on marine traditions within the littoral community. Notably, these percentages should be considered as conservative values given the lack of consumer loyalty together with the increased awareness from the daily presence of anchovy eco-labels in the markets. Moreover, mass communication significantly influenced the WTP, which would suggest the growth potential for seafood eco-labels in Italian hypermarkets.

However, the anchovy is considered to be a low-priced species. As has been shown in other studies conducted in the United States, France, and Norway [25,30,39], consumers' willingness to pay is influenced by the initial price. Accordingly, the WTP for anchovy in the Italian hypermarkets of this study might be different than those for high-priced species like lobster, shrimp, and tuna [26,30,38].

In the light of these considerations, we believe that eco-labels would be more effective if they were part of a wider strategy promoting a well-defined and co-managed fisheries system, one that is able to conserve, ensure, and protect the sustainable exploitation of natural resources. Consequently, eco-labels can be concrete tools to help attain sustainable development at both a local and a global scale [40].

## 5. Conclusions

In this study, consumer responsiveness to eco-labeled anchovies has been determined with a robust modeling approach drawn from the relevant literature.

The current study has revealed that environmental features and income, among other factors, significantly influence consumer responses to eco-labeled seafood products. In addition, WTP can relate to gender, family situation, mass communication, environmental features, angler community, and store, along with information from eco-labels. Moreover, a premium on an initial price for anchovies between 16%–24% appears to be feasible.

The novelty of our investigation is that the Italian consumers of this study appear to have a greater appreciation for seafood eco-labels connected to health compared to those solely related to ethical issues.

Consumers' willingness to pay reveals a new aspect of the 'ecosystem approach to fishery management' that could assist in the development of new measures to ensure the sustainable exploitation of Mediterranean marine resources. Moreover, premium prices could in fact become a lever for sustainable resource management. Through eco-labels, management authorities could promote the use of more selective fishing gear, reduce the number of fishing days, and support the ban on fishing within spawning and nursery grounds.

In this sense, the eco-label could offer a tool for a cultural change in the use of fishery resources, so that they can continue to be of service to future generations as they are to us today.

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